

Kevin W. Kouba
Division Vice President -
Hearing Aid Batteries Sales and Marketing



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Dear Costco Member:

Costco records indicate that you purchased Kirkland Signature size10 hearing aid batteries manufactured by Rayovac. Certain quantities of these batteries have not performed as specified. If you have experienced any issues, please return your batteries to your local Costco for a full refund.

Improvements have been made and the batteries are now performing as specified. If you need further information please call 1-800-891-2343.

We are sorry for any inconvenience this situation has caused.

Sincerely,

Kevin Kouba