

November 6, 2014

Dear Costco Member,

Costco records indicate you have recently purchased item number 987540 KitchenAid four piece ceramic knife set.



Costco has received member comments suggesting that the ceramic blades may break or chip more easily than conventional metal blades. Ceramic knives may shatter if dropped. Please follow the instructions included on the packaging with your knives.

If you have any questions regarding the KitchenAid ceramic knives, you may contact the KitchenAid Customer satisfaction center toll free at 1-800-541-6390 between the hours of 8:00 a.m. and 5:00 p.m. ET, Monday through Friday.

Sincerely,

LIFETIME BRANDS, INC.