



IMPORTANT RECALL ANNOUNCEMENT

DIMENSION INDUSTRY COMPANY, LTD.
9/F-1 No 57 FU HSING NORTH ROAD
TAIPEI, TAIWAN

August 26, 2014

Dear Costco Member,

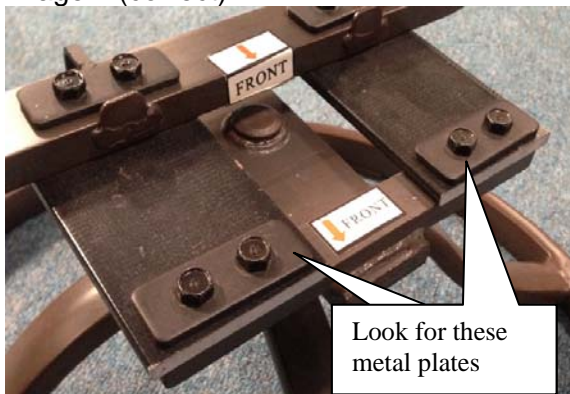
Costco's records indicate that you purchased the following Agio dining set between December, 2013 and July, 2014.

Costco Item Number 966710 - 3 Piece Sling Fabric Cafe Dining Set:



Image 1 (correct)

Image 2 (not correct)



With the protective metal plates



...Without the protective metal plates

There has been one report that parts of the chairs in this set (protective metal plates in the rocker assembly) have been omitted in the manufacturing process. These parts would normally be installed above fiberglass pieces that allow the chair to rock, at the point where they attach to the chair base (as opposed to the chair seat).

See images above, showing the chair-base side of the rocker assembly. Image 1 shows the proper assembly. Image 2 shows the same assembly with the protective metal plates omitted.

If one or more of these protective metal plates is omitted, over time the bolts shown can wear away at the fiberglass pieces, and cause these pieces, and the chair, to fail. This can present the risk of injury due to a fall.

Please stop using your Café dining set and check it thoroughly to see if both of the protective metal plates are in place as shown in Image 1. If, as shown in Image 2, one or more of these metal plates is missing, you can select one of the two following options:

1. Contact Agio and we will arrange to ship you via FedEx a repair kit to retrofit your chairs with new fiberglass pieces and protective metal plates.
2. Return your set to your local Costco for a full refund

If you want us to send you a repair kit, or if you have questions, please contact Agio at 1-800-598-6532, Monday – Friday between the hours of 9 AM and 5 PM/EDT, or visit our website at www.va-cs.com/recall/cafe. Further retrofit information is also available on our website.

On behalf of ourselves and Costco, we would like to apologize for any inconvenience this problem may have caused you, and we thank you for your cooperation.

Sincerely,
DIMENSION INDUSTRY COMPANY, LTD.



By: _____
Neville Wong, Executive Vice President