



## Important Recall Announcement

**Dimension Industry Company, Ltd.**  
**9/F-1 No 57 Fu Hsing North Road**  
**Taipei, Taiwan**

March 24, 2014

Dear Costco Member,

Costco's records indicate that you purchased the following Agio dining set between January 2014 and March 2014.

Costco Item Number 966630 - Fairview 7 Piece Woven Dining Set:



There have been reports that the legs of the chairs can fracture, causing the chair to bend or fall backward, and presenting a possible risk of injury from a fall.

Please stop using your dining set and return it for a full refund. You can do a return in one of two ways:

1. Return your set to your local Costco.
2. Call Agio at the number below and we will arrange to have your set picked up.

If you bring your dining set back to your local Costco, it will be processed as a return. If you prefer, Agio will coordinate with a 3<sup>rd</sup> party to pick up your set. You will receive a Costco Cash Card in the mail within 2 business days from confirmation of pick up. The card can be used to purchase Costco merchandise or redeemed at your local Costco for cash.

Please contact Agio at 1-800-598-6532, Monday – Friday between the hours of 9 AM and 5 PM/EDT, or at our website [www.va-cs.com/recall](http://www.va-cs.com/recall) to arrange for the pick up of your set, or if you have any questions. Further recall information is also available on our website.

On behalf of ourselves and Costco, we would like to apologize for any inconvenience this problem may have caused you, and we thank you for your cooperation.

Sincerely,  
DIMENSION INDUSTRY COMPANY, LTD.

  
Neville Wong, Executive Vice President