



Dear Costco Member,

Thank you for your purchase of Samson's Spencer barstool (Costco item # 845275). This letter is to inform you of an issue with the footrest on the Spencer barstool that you purchased.

We have experienced some cracking at the corners of the footrest. This cracking has usually been located near the assembly bolt that attaches the footrest to the leg. If the footrest is cracked, the strength of the barstool is compromised which could result in injury if the stool is in use. It is important to note that even if your footrest does not show any cracking at this time, it may in the future.

Samson is voluntarily providing a full credit for your purchase upon return to Costco. If you have any questions regarding the barstool, you may contact Samson Customer Service at 1-800-488-3001 or via email at [returns@samsoninternational.com](mailto:returns@samsoninternational.com).



Your safety is our priority in this matter. We sincerely apologize for this inconvenience. If you are not the intended user of this product, please make sure to provide this letter to that person.

Sincerely,

Samson International